

# TOURATECH-USA Ohlins suspension profile

TOURATECH-USA offers ONLY custom-built Ohlins suspension components with the correct spring, for the best performance. We do not sell Ohlins suspension without knowing the rider's weight and usage. As such, this shock is custom-built for you thus once submitted, the order is not cancellable or returnable.

To help you, we need some information about your riding weight and style. Please answer the questions to the best of your knowledge. It is highly recommended that you wear your riding gear and get on a scale, rather than 'estimate' the weights.

**Please copy these questions (below) into an external text editing program (such as Microsoft Word, Wordpad or Notepad, or your email program) type in your answers then copy and paste the whole body of text (questions and answers) into the Comments section of the check-out page when you place your order. Or fax to 206-325-6016 with your name clearly stated.**

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## Frequently Asked Questions:

Q: What if my submitted profile results in a shock that it too stiff or too soft for me?

A: You may need a spring change. Call TOURATECH-USA within 30 days to request a change, and please resubmit a refined profile. You will be responsible for shipping charges. If your (old) spring is in perfect, as-new condition (no scratches in the paint), the new spring will be exchanged at no additional cost.

Q: Who is building my custom shock?

A: Ohlins-USA.

Q: What if I am concerned about some of the questions on the suspension profile?

A: Always know that you can call Touratech-USA because our knowledgeable staff enjoys helping.

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Customer name, and motorcycle year make and model:

Rider weight with riding gear?

Do you want your suspension sprung for a passenger? This increases the stiffness of your suspension and should only be considered if you ride with the same passenger more than 50% of the time.

If so what is the passenger weight?

Do you want the shock to be sprung for the extra weight of luggage panniers? This should be considered if you ride with luggage more than 50% of the time

If yes, please weigh your panniers and all luggage with typical contents that you want your bike setup to carry:

Do you ride off-road? What percentage of the time?

Is your off-road riding of the more aggressive type? For example do you often 'bottom' your suspension?

If your answers put you near the dividing line between one weight of spring and the next harder level, would you prefer to be on the SOFTER or FIRMER side?

I acknowledge that once submitted, this custom shock order **cannot be cancelled nor returned.**